

# Executive Summary

## Assessing and Developing the Soft Skills of Today's Workforce

June 22, 2021

Moderator: [Pam Frugoli](#)

Speaker(s): [Amanda Daniels](#), [Luke Dowden](#), [Andy Ridley](#), [Terri Cooley-Taylor](#)

Learn how four organizations across community colleges, workforce boards, and non-profits are assessing and developing the soft skills of job seekers and students they serve. Speakers shared their real-world experiences with a variety of soft skill assessment tools and their tips for success. This interactive session included a robust question and answer segment with the panel. Participants gained knowledge of how to implement similar tools into their programs. This webinar is meant to provide examples of tools that practitioners in the field have found useful to provide viewers with ideas of what to look for as they search for their own tools. Mention of trade names, commercial products, or organizations does not imply endorsement of same by the Department of Labor.

### DESCRIPTION

Employers and workforce professionals alike continue to stress the importance of personal effectiveness competencies, also known as “soft skills.” Despite a common understanding of the importance of soft skills, organizations often struggle to assess and develop these critical skills in today's workforce. Thankfully, there are tools that can help.

In this webinar, presenters share:

- How they selected a soft skill assessment tool;
- What steps they took to implement the tool in their organization;
- Tips and advice for others looking to improve the soft skills of job seekers;
- And much more!

## Run of Show

Assessing and Developing the Soft Skills of Today's Workforce	0:23
• Agenda	1:36
• Speakers Introduction	2:10
Background- Soft Skills	2:42
• Soft Skills Frameworks	4:00
Success Story: GPS Education Partners	8:08
• PAIRIN Essential Skills Tools	11:26
Success Story: State of Arizona	17:54
• WIN Learning	22:00
Success Story: Alamo Colleges District	28:52
• Open Badges 2.0	30:04
• 21 <sup>st</sup> Century Skills Framework	31:55
• VSBL Education Design Lab Platform	37:31
Success Story: Washington Greene County Job Training Agency	40:46
• Conover Online	43:12
Questions & Answers	50:47
Next Steps	1:17:20