What is the ARC?
The ARC (Analyst Resource Center) provides a set of services and products to enhance information delivery to workforce development customers in the employment, education, and economic development sectors. These resources are a critical part of the Workforce Information System. The ARC is managed by a workgroup supported by the U.S. Department of Labor, Employment and Training Administration. The workgroup includes members representing states across the country and the National Crosswalk Service Center.

Results
ARC’s ultimate goal is enhancing information delivery for today’s workforce development customers, to help states turn data into useful, localized information. The ARC is successful because of collaboration to achieve standardization, as well as to ensure the quality and value of its products and services.

Services and Products:

Workforce Information Database
The Workforce Information Database provides states with a common structure for storing information in a single database in each state. The database serves as the cornerstone for information delivery, workforce research, and product development for information that is standard and comparable across all states. The database, once populated, brings together critical workforce information from many sources to promote better analysis and more sophisticated interpretation. Using the same version of the database in all states is important for providing interstate access to workforce information.

Employer Database
The ARC provides customer access to a comprehensive Employer Database with information on more than 10 million businesses across the country, along with other valuable resources.

National Crosswalk Service Center
The National Crosswalk Services Center (NCSC) functions as a clearinghouse for national, state, and local data from standardized sources. NCSC provides essential support and is a vital resource on occupational and training classification systems for Federal agency and state staff.

Capacity Building
ARC is dedicated to providing ongoing technical assistance and training to Federal and state staff for effective implementation, maintenance and use of the Workforce Information Database and related resources.

Where to obtain additional information:
For additional information, please visit ARC’s web site at www.workforceinfodb.org

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